

(An undertaking of Amala Cancer Hospital Society)
Amala Nagar P.O., Thrissur-680 555, Kerala, India.
Website: www.amalanursingcollege.org

FIRST CYCLE NAAC ACCREDITATION 2022

CRITERION 6

GOVERNANCE, LEADERSHIP AND MANAGEMENT

6.5. Internal Quality Assurance System

6.5.2 Reports of Progammes/Workshops Specific to Quality Improvement 2016-2017

Submitted to



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL



AMALA COLLEGE OF NURSING, THRISSUR

IN COLLABORATION WITH QUALITY DEPARTMENT,
AMALA INSTITUTE OF MEDICAL SCIENCES

A 3 Day Workshop on NABH – Document Preparation

Conducted on 10th October 2016 To

12th October 2016

Resource person

Dr. INDUCHOODAN

Quality Consultant of Amala Institute of Medical Sciences



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REPORT OF THREE DAY WORKSHOP ON NABH- DOCUMENT PREPARATION

The faculty of Amala College of Nursing attended a three day workshop on NABH guidelines and document preparation from 10th October 2016 to 12 th October 2016 at Amala Auditorium

The workshop was jointly organized with quality department of Amala institute Of medical sciences is a part of the quality accreditation process of Amala Institute of Medical Sciences(AIMS), Thrissur the parent teaching hospital of Amala College Of Nursing. The Objectives of the workshop are as follows

- To orient the staff on the chapters and guidelines of NABH standards for hospitals, 4th edition
- To prepare the staff for documentation practices for NABH accreditation of the hospital
- To provide hands on training in Internal auditing process for NABH

To meet the above objectives the session was arranged as a three day program. The faculty of College Of Nursing along with Quality department and other department staff of AIMSparticaiaptaed in the collaborative workshop.

Report of day 1- 10th October 2016

The program was inaugurated by Rev Fr Francis Kurisserry CMI, Director, Amala Institute Of medical sciences and presided over by Rev Fr Deljo Puthoor CMI Associate Director & Quality Coordinator of AIMS. The workshop commenced at 10 am . The resource person was Dr Induchoodan, Quality Consultant of AIMS well versed in NABH standards. The morning session was from 10.30 am to 01.30 pm which covered the following aspects

- Access, assessment and continuity of care
- Care of patients
- Management of medications
- Patient rights and education

A separate session on the chapter of Hospital infection control was taken by the Infection control team of Amala, in the forenoon session the discussion focused on organization ntered standards such as

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- Continuous quality improvement
- Responsibility of management
- Facility management and safety
- Human resource management
- Information management system

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The standards under each chapter was briefly introduced and the resource person emphasized the need to thoroughly understand each part by all staff of Amala, the session of day1 cocluded at 4.30 pm

Day 2- Documentation practices for NABH

The day 2 was a hands on session, the staff were divided into various teams and all faculty of Amala College Of Nursing who attended the session were part of different teams. Chapter wise documentation requirements were discussed as initial warm up session and then after that group activity

Documents related to each chapter were discussed as follows in series like in the following example

Documents related to Access, Assessment and Continuity of Care

- 1. Registration and admission of patients (OPD, IPD and Emergency)
- 2. Managing patients during non-availability of beds
- 3. Transfer-in of the patient to the hospital
- 4. Transfer out/referral of unstable patients to another facility
- 5. Transfer out/referral of stable patients to another facility
- 6. Initial assessment of patients (Out-patients, in-patients and emergency patients)
- 7. Laboratory scope of tests
- 8. Ordering of lab tests, collection, identification, handling, transportation, processing and disposal of specimen
- 9. Time-frame for the availability of lab test results
- 10. Critical results of lab and its timely intimation
- 11. Outsourcing of lab tests
- 12. Laboratory quality assurance programme
- 13. Laboratory safety programme
- 14. Imaging scope of tests
- 15. Identification and safe transportation of patients to and from the imaging department
- 16. Time-frame for the availability of imaging results
- 17. Critical findings of imaging and its timely intimation
- 18. Outsourcing of imaging tests
- 19. Imaging quality assurance programme
- 20. Radiation safety programme
- 21. Discharge process (including MLC discharge and absconding cases)
- 22. Discharge against medical advice
- 23. Death discharge

So sample chapters were taken and its requirements were listed down and the team was asked to frame the documentation guidelines

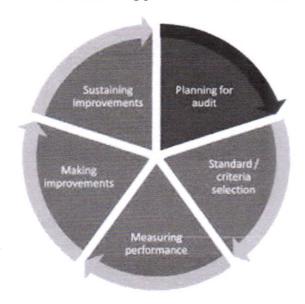
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Day3-Internal auditing practices for NABH

The internal auditing practices of NABH was the focus of day three of the workshop.



The framework of internal audit was discussed in detail by Dr Induchhodan and the purposes of internal audit teams were well explaned. He also initiated the formaulation of audit teams for covering allthe areas of the hsoptial and the team had specific objectives,

Each team was given specifi trget of formaukting as udit checklist for their areas through gorup brinstroming sesisons. The afternoon sesison focused on formation of internal audit checklists

The following types of audits were mainly discussed

- · Clinical and nursing sudits
- Prescription Audits
- Hand Hygiene Audit
- Medical Record Audits
- Risk Management

The session concluded with the final group discussion session by each of the internal audits teams, the facuty from ACON are part of each of the internal teams.

> Prof. Dr. Rajee Reghunath Principal

Prof. Dr. RAJEE REGHUNATH PRINCIPAL AMALA COLLEGE OF NURSING AMALA NAGAR P.O., THRISSUR-680 555



A Primer Workshop on Ventilator Care Bundle



Venue : Amala Auditorium Date : 09 May 2017 To 10 May 2017

Time: 10 am To 3 pm

IN COLLABORATION WITH HIC DEPARTMENT AIMS



(An undertaking of Amala Cancer Hospital Society) Amala Nagar P.O., Thrissur-680 555, Kerala, India.

Report on a Primer Workshop on Ventilator Care Bundles

Date: 9th and 10th may 2017

Venue: Amala Auditorium

Resource persons Dr. Thomas Vadakkan, Associate Professor Department Of

Pulmonary Medicine, AIMS

Mrs. Deepthy P Joseph, Department of Hospital infection control, AIMS

Quality training objectives

- To orient the faculty on care of patients undergoing mechanical ventilation
- To introduce the concept of care bundles
- To develop and implement the ventilator care bundles for critically ill patients

ACON in collaboration with HIC department of AIMS, organised a primer workshop in ventilator care bundles as part of its quality training initiative, and as apart of applying for NABH accreditation

The resource persons were form the Dr. Thomas Vadakkan, pulmonologist, Amala Institute of Medical Sciences and Mrs. Deepthy Joseph Hospital infection control nurse, Department of hospital infection control Amala Institute of Medical Sciences the today session was organised as follows.

Day 1

The major topics covered in day 1 include basics of mechanical ventilation, modes and settings of mechanical ventilation, common complications of mechanically ventilated patients, nursing care of mechanically ventilated patients

Day 2

Introduction to care bundles significance of care bundles in quality patient care development of ventilator care bundle hands on training session

The faculty received an excellent introduction to care of mechanically ventilated patients, modes and settings of mechanical ventilation

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The complications of mechanical ventilation and how to prevent and manage them was also detailed by the resource persons .

The second day sessions facilitated the faculty to develop care bundles on their own by discussing various formats, the faculty align with the hospital infection control team developed the care bundles format to be followed in care of mechanically ventilated patients.

The two day workshop gave an excellent input from faculty to the care plans of mechanically ventilated patients.

Principal

Prof. Dr. RAJEE REGHUNATH
PRINCIPAL
AMALA COLLEGE OF NURSING
AMALA NAGAR P.O., THRISSUR-680 555

