

(An undertaking of Amala Cancer Hospital Society)
Amala Nagar P.O., Thrissur-680 555, Kerala, India.
Website: www.amalanursingcollege.org

FIRST CYCLE NAAC ACCREDITATION 2022

CRITERION 6

GOVERNANCE, LEADERSHIP AND MANAGEMENT

6.1. Institutional Vision and Leadership

6.1.2 Minutes of Board of Management

Submitted to



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL

BOARD OF MANAGEMENT MEETING



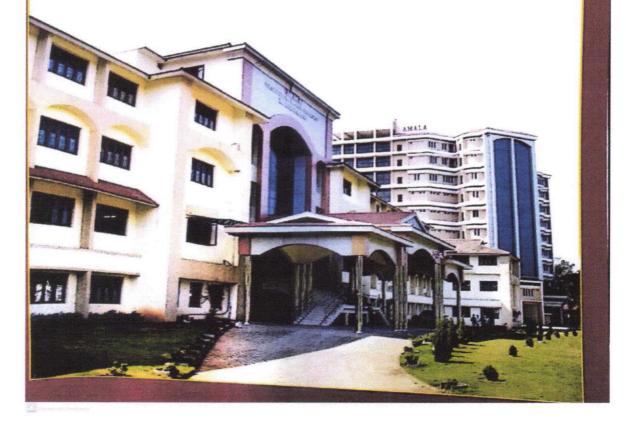
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AMALA CANCER HOSPITAL SOCIETY



2019-20 BOARD OF MANAGEMENT MEETING

HELD ON 16-01-2021





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Prot. Dr. RAJEE REGHUNATH
PRINCIPAL
AMALA COLLEGE OF NURSING
AMALA NAGAR P.O., THRISSUR-680:



(An undertaking of Amala Cancer Hospital Society) Amala Nagar P.O., Thrissur-680 555, Kerala, India.

Board of Management Meeting Date: 16th January, 2021, Time: 3.00 p.m. Mode of meeting: Online Zoom Meeting

AGENDA

Prayer	I P F. A M
	Rev. Fr. Antony Mannummel CMI, Assistant Director
Welcome Speech	Rev.Fr. Davis Panakkal CMI,
	Provincial & Trustee-in-Chief
Introducing Management Team and	Rev. Fr. Julious Arakkal CMI, Director
New Board of Management members	The second secon
Condolence Motion	Rev. Fr. Julious Arakkal CMI, Director
Minutes of the previous meeting	Rev. Fr. Jaison Mundanmany CMI, Associate Director
Director's Message	Rev. Fr. Julious Arakkal CMI, Director
Annual Report FY 2019-20	
Organizational Highlights and	Rev. Fr. Deljo Puthoor CMI, Associate Director
Social Commitments	
Medical College Hospital	Rev. Fr. Deljo Puthoor CMI, Associate Director
	Dr. Rajesh Anto, Medical Superintendent
	Mr. Saiju C. Edakkalathur, Chief Operating Officer
Ayurveda & Homoeopathy	Rev. Fr. Shibu Puthenpurackal CMI, Associate Directo
Medical College	Dr. Betsy Thomas, Principal
Nursing College	Dr. Rajee Raghunath, Principal
Nursing School	Sr. Merin Joseph CHF, Principal
Auditor's Report, Budget	Mr. Franco Joseph, Chief Financial Officer
Closing Remarks	Rev. Fr. Julious Arakkal CMI, Director
Any other item with permission from the	ne chair
Vote of thanks	Rev. Fr. Shibu Puthenpurackal CMI, Associate Director

Amala Cancer Hospital Society Annual Report - FY 2019-2019

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f. 30 COVID Research projects underway

6.8 Any Threats / Issues to be Highlighted

COVID pandemic has brought forth a lot of challenges in medical education. A break of 9 months has to be made up though online classes were going smoothly, clinics, practicals and examinations to be conducted observing COVID -19 protocols.

6.9 Future Plans

- > Empower medical education unit and curriculum committee
- > Focus on PG academics
- > Blend of online and offline medical education.
- > More impetus on UG and PG research

7. AMALA COLLEGE OF NURSING AND RESEARCH CENTRE

A campus without students was the specialty of 2020. The concept of online campus originated and functioned successfully. Even though the students and majority of teachers were not present in the Campus College was actively rendering teaching and learning activities during this academic year except during the lock down period. Most of the functions were carried out successfully through virtual platforms effectively.

7.1 Admission of Students

Even though admission to the 15th batch of B.Sc. Nursing students and 8th batch of M.Sc. Nursing students were completed on September 2019 and their classes commenced on October 2019, the admission to 16th batch of B.Sc. Nursing and 9th batch of M.Sc. Nursing students was only completed by 23rd December 2020. The classes commenced on the first week of January 2021. Currently we have 249 UG (including the outgoing batch), 13 PG and 5 Ph.D. students.

7.2 Academic Results

The university examination result during the past 3 years is given in the table below.

		2017	2018	2019
1 D.C.	Pass percentage	98	95.9	80
I year B.Sc. Nursing	First Class	39	37	37
Dis	Distinction	06	01	3
II was D Ca	Pass percentage	98	98	89.8
II year B.Sc. Nursing	First Class	43	46	42
	Distinction	02	03	02

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III year B.Sc.	Pass percentage	100	100	98
Nursing	First Class	47	43	46
	Distinction	02	03	03
IV year	Pass percentage	98	100	98
B.Sc.	First Class	46	47	44
Nursing	Distinction	02	03	03
l year M.Sc.	Pass percentage	87.5	100	100
Nursing	First Class		05	07
	Distinction			1
II year M.Sc.	Pass percentage	100	100	100
Nursing	First Class	07	06	06
Ruising	Distinction		01	01

7.3 Awards and Recognitions of Students and Faculty

- Mr. Don Jose K secured best poster awards at Appollo College of Nursing, Chennai and Bishop Benziger College of Nursing, Kollam
- Mrs. Chanlin Chacko received third prize in poster competition
- First prize in essay competitions for student

7.4 Training Programmes Attended

- Sr. Jyothish has completed 25 programmes under 'Coursera' (an American open online course provider)
- ✓ All other faculty members and students completed 5 10 courses under 'Coursera'
- Jisna T. S, IV year B.Sc. Nursing student has completed 35 courses under 'Coursera'.
- ✓ All faculty members have attended 15 30 webinars each and received certificates
- 11 faculty members completed certificate programmes on different subjects organized by KUHS and WHO.
- All students also attended many webinars during this lock down period.
- ✓ Dr. Rajee Reghunath continuing as member of MLEC and Scrutiny committee of KUHS
- ✓ Prof. Lakshmi G continuing as Board of study member

7.5 Workshop / conference organized

- ✓ Organized eight national webinar and one international webinar
- ✓ Conducted four faculty developmental programmes
- √ Value education classes, career placement programmes, personality development programmes were organized online for students.

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7.6 Publications and Paper Presentations

- √ 15 papers were published by faculty in national and international journals.
- ✓ Continuing the publication of a nursing journal, Kerala Nursing Forum from Amala College of Nursing
- 5 papers were presented by faculty in state level and national level conference and webinars.
- 9 posters were presented by faculty members in different competitions.

7.7 Research and Projects

- ✓ Six research woks completed by M.Sc. Nursing students
- ✓ Five research projects by B.Sc. Nursing students
- ✓ Ongoing 5 research projects by faculty
- ✓ Prof. Lakshmi G is participating in one International research project (HOPE study)
- ✓ Two Ph.D. thesis was submitted to Rajiv Gandhi University under the guidance of Dr. Rajee Reghunath.

7.8 Accreditations

- ✓ Accreditation inspection of KUHS (Quality Assurance Standard) was completed
- ✓ Preparing for NAAC accreditation

7.9. Other Initiative to Improve Overall Functioning of Institution

Many new programmes and initiatives were started in the college in this academic year. They include:

- ✓ Preceptor training programme
- ✓ ROMIA (Role modeling initiative at ACON)
- Cultivation of vegetables under eco club
- ✓ Short term programme on peritoneal dialysis and quality
- Padma Bhushan Rev. Fr. Gabriel memorial endowment talk series
- ✓ Harvest festival ("Vilaveduppu Maholsavam") by eco club
- Awareness programmes by community health nursing department
- ✓ Lecture series with Rajagiri Hospital
- MoU with Christ Engineering College, KESS and Marian College
- ✓ Green audit and energy audit conducted
- ✓ Started four credit based courses for students

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7.10 Scholarship

Following number of students received scholarship in the year 2019-2020.

Scholarship	No. of students benefited
Merit cum means	79
E grantz	15
E-grantz by fisheries	01
KUHS Students ship	14
Management scholarship	10
Others	10

7.11. Future Plans:

- ✓ Completion of NAAC accreditation
- ✓ More internal and external funded projects
- ✓ Starting an incubation centre
- ✓ More research / project collaboration with other organizations
- ✓ Initiating research for getting patents.

8. AMALA SCHOOL OF NURSING

We are training the students by focusing student's intellectual, spiritual and emotional growth. Our students are well equipped to take up the job by the time they finish their course, they are so trained that they are readily absorbed by hospitals of their choice.

8.1 Admission

Admission of 42nd batch of General Nursing and Midwifery (GNM) Students was completed and classes started on 3rd October 2019.

Batch	Year	No. of students
IIIrd Year GNM	2017 Batch	38
IInd Year GNM	2018 Batch	38
Ist Year GNM	2019 Batch	39

8.2 Academic Results

	2016 Batch	2017 Batch	2018 Batch
Pass percentage	99%	100	100
Distinction	3	15	3

8.3 Scholarships

Scholarship

No. of students benefited

Mother Henrica Education Scholarship

In addition to these grants,

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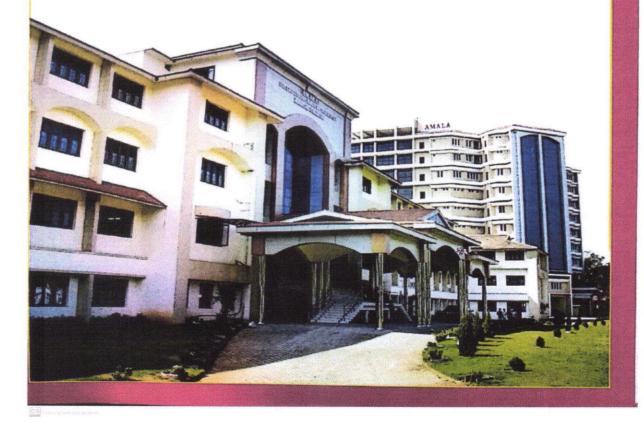
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AMALA CANCER HOSPITAL SOCIETY



2018-19 BOARD OF MANAGEMENT MEETING

HELD ON 29-09-2019





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AMALA CANCER HOSPITAL SOCIETY

Board of Management 10 a.m, 29th September, 2019

AGENDA

Prayer	Fr Shibu Puthenpurackal CMI, Assistant Director	
Welcome Speech	Rev.Fr.Walter Thelappilly CMI, Provincial & Trustee-in-Chief	
Introducing Management Team and New Board of Management members	Rev. Fr. Francis Kurissery CMI	
Minutes of the previous meeting	Rev. Fr Julius Arakal CMI, Joint Director	
Director's Message	Rev. Fr. Francis Kurissery CMI	
Annual Report FY 2018-19		
Organizational Highlights	Rev. Fr.Julius Arakal CMI, Joint Director	
Medical College Hospital	Dr.K. Bhavadasan, Medical Superintendent	
Quality	Rev. Fr. Deljo Puthoor CMI, Associate Director	
Social Works	Rev Fr Thomas Vazhakkala CMI, Associate Director	
Palliative Care & Pastoral Care	Rev.Fr.Jaison Mundanmani CMI, Associate Directo	
Operational Performance	Mr.Saiju C. Edakkalathur, Chief Operating Officer	
Ayurveda & Homoeopathy	Rev Fr Shibu Puthenpurackal CMI, Assistant Direct	
Medical College	Dr. Betsy Thomas, Principal	
Nursing College	Dr.Rajee Raghunath, Principal	
Nursing School	Sr.Merin Joseph CHF, Principal	
Auditor's Report, Budget	Mr. Franco Joseph, Chief Financial Officer	
Closing Remarks	Rev Fr. Francis Kurissery CMI, Director	
Any other item with permission from the	e chair	
ote of thanks	Rev.Fr.Jaison Mundanmani CMI, Associate Director	

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Regular Value added Education classes are being conducted for MBBS students by in house and external faculty. It has been renamed as AETCOM (Attitude Ethics and Communication) from this year.

✓ CONCORDIUM '18 – UG workshop and conference consisting of skill training AMALACOMQUIZ, paper and poster presentations and scientific sessions – was held on 26th and 27th October 2018. It was organized by Amala Students' Council 2018 in association with Amala Research club. Dr.V.V.Unnikrishnan, Dean (Academic) KUHS inaugurated the event.

✓ Fr.Jose Sales Memorial - Double Dribble-2019 (Intercollegiate basket ball tournament) was organized on 29th and 30th March, 2019.

✓ Synopsis development Research Methodology workshop conducted by Dept. of Community Medicine for I year PGs on 2nd & 3rd August, 2019.

Research Methodology workshop for undergraduates students was conducted this

✓ Basic Suturing, knot tying and Operation Theatre Management program was conducted for interns on 11.06.2019.

✓ EMPULSE - Emergency Medicine CME was conducted on 5th, 6th & 7th July for doctors and nurses across the state.

✓ Dr.Parameswaran Hari (international faculty from USA) arrived for Academic discussion - Bone Marrow Transplantation on 31.07.2019.

"INSPIRE' EM" talk by Dr. Elena Khusova MD Emergency Medicine from Spain on 28.08.2019 for UGs and interns.

Adv. Sebi Joseph, member of Ethics committee took class on antiragging for MBBS students on 30.08.2019.

7.10 Future Plans

✓ Planning for KUHS Quality Assurance System accreditation and NAAC accreditation.

✓ Skill lab to be set up by December 2019.

✓ ART centre (Antiretroviral Treatment) to be set up with support from NACO (National AIDS Control Organization).

✓ MDR (Multi Drug Resistance) TB Centre to be set up shortly.
 ✓ National Institutional Ranking Framework (NIRF) accreditation

8. Amala College of Nursing

Quality improvement of academic programmes and faculty improvement programmes were the major focus in the academic year 2018-2019. Activities to file SSR for NAAC Accreditation were started.

8. I Admission of students

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Admission to 14th batch B.Sc. Nursing and 7th batch M.Sc. Nursing courses were completed and classes commenced on 5th October, 2018. Admission process to the next batch will be completed soon and classes will commence on 18th September 2019.

8.2 Academic programmes

Additional inputs were given to students in addition to usual implementation of syllabus like

- ✓ Simulation exercises for all batch of students on selected topics
- ✓ OSCE training for all batch of students

8.3 University examination result

The university examination result during the past 3 years is given in the table below

	3 14 5 75 15 5	2016	2017	2018
Twee D.C.	Pass percentage	93	98	95.91
I year B.Sc. Nursing	First Class	38	39	37
Nusing	Distinction	01	06	01
H D C-	Pass percentage	100	98	98
II year B.Sc. Nursing	First Class	42	43	46
Nursing	Distinction	02	02	03
III year B.Sc. Nursing	Pass percentage	100	100	100
	First Class	42	47	43
	Distinction	- 01	02	03
IV year B.Sc. Nursing	Pass percentage	98	98	100
	First Class	43	46	47
	Distinction	01	02	03
T N.C-	Pass percentage	77	87.5	, 100
I year M.Sc.	First Class	07 ,		05
Nursing	Distinction		-	- 4
	Pass percentage		100	100
II year M.Sc.	First Class		07	06
Nursing	Distinction			01

8.4 Achievements

- ✓ Received external fund for 4 research projects
- ✓ M.O.U. with 2 recruitments agencies for U.K. recruitment
- ✓ Prof.Lakshmi is continuing as PG board of studies member
- ✓ Dr.Rajee Reghunath is continuing as MLEC & Inspection scrutiny committee member of KUHS and IEC member of AIMS.
- √ New language lab will be inaugurated soon

8.5 Publications and Paper presen

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- Six papers were published by faculty members in peer reviewed & indexed journals.
- Sr.Merly John enrolled as PhD Guide at Annamalai University & Kerala University of Health Sciences.
- ✓ Three papers were presented at National Conference and three papers were presented
 at State level conference by faculty at Empulse 2019. Students & teachers attended
 more that 10 conferences at State level & National level. Received 1st prize in best
 paper presentation by Aneesha V B, Assistant Professor

8.6 Scholarship

Following number of students received scholarship in the year 2019.

Scholarship	Students benefited
Merit cum means	93
E grantz	16
Management scholarship	15
Studentship (KUHS)	13
Fisheries E-grantz	01
Others	15

8.7 Achievements of students

- ✓ Received Excel award FROM Bishop's House, Thrissur
- ✓ Received 1st , 2nd & 3rd prizes for postal competition conducted at Pulmonology Department & District Medical Office, Thrissur
- Received prize for Mime competition in the world aids day competition & T B rally conducted by District Medical Office, Thrissur
- ✓ Received third prize for video competition on blood donation
- ✓ Ms.Chithira received top scorer award from CNGI
- ✓ Received many prize in SNA zonal competition

8.8 Classes by National & International Faculty

Classes by experts from Kerala and International faculty were invited. They took classes on following topics -

- √ Vector control by DMO Office (Mr.Sasi)
- ✓ NAAC Orientation by Fr.Anil Konkoth on 19/02/2019
- √ Training programme by INSCOL on 08/04/2019
- √ Traffic awareness class by Mr.Babu on 30/04/2019
- √ Value education class was conducted on 18/05/2019
- ✓ Classes on women empowerment & Zero discrimination were organized

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- ✓ A class on health care delivery system in African countries were taken by Sr.Sudha Rose on 19/05/2019
- ✓ Leadership class by Fr.Robin on 20/07/2019 & ORS class by DMO Office on 31/07/2019

9. Amala School of Nursing

We are training the students by focusing student's intellectual, spiritual and emotional growth. Our students are well equipped to take up the job by the time they finish their course, they are so trained that they are readily absorbed by hospitals of their choice.

There are various committees such as Curriculum Committee, Education Committee, Spiritual Committee, Health Committee, Entertainment Committee, Anti-ragging Committee and Discipline Committee to help the students to inculcate and develop professional quality, update knowledge and exhibit their talents in all the aspects. Curriculum has been planned and implemented as per the requirement prescribed by the KNMC. Faculty attends CNE and workshops in Amala and outside which helps them to update their knowledge and sharpen their professional skills. Students conduct and participate in unit and zonal SNA activities and have also won the prizes. It helps them to bring out their potentials and exhibit their talents.

9.1 Admission

Admission of 41st batch of GNM students has been completed and classes will begin on 3rd October, 2019.

Batch	Year	No. of students
III rd Year GNM	2016 Batch .	38
IInd Year GNM	2017 Batch	38
1st Year GNM	2018 Batch	39
PTS	2019 Batch	40

9.1

Academic Results

Last year we had 100% pass with high marks in the Board of Examinations.

	2013 Batch	2014 Batch	2015 Batch
Pass percentage	100	100	100
Distinction	02	10	4
First Class	11	25	17

9.3 Scholarships

Following number of students received scholarship through college in the year 2019.

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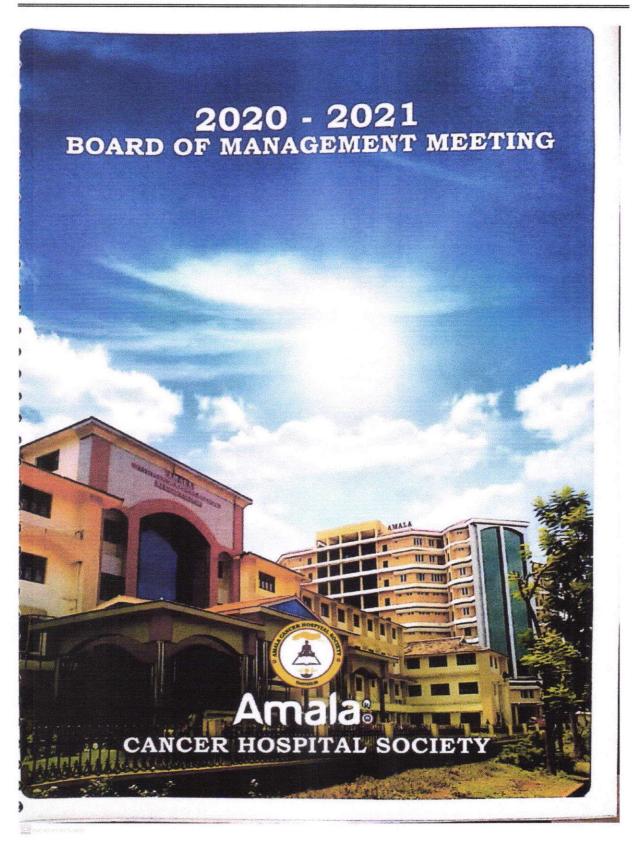
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AMALA CANCER HOSPITAL SOCIETY

Board of Management Meeting Date: 19thDecember, 2021, Time: 10.00 a.m. Mode of meeting: Hybrid Meeting

Agenda

	Agenda
Prayer	Rev. Fr. Antony Mannummel CMI, Assistant Director
Welcome Speech	Rev. Fr. Dr. Davis Panakkal CMI, Provincial & Trustee-in-Chief
Minutes of the previous meeting	Rev. Fr.Jaison Mundanmany CMI, Associate Director
Director's Message	Rev. Fr. Julious Arakkal CMI, Director
Annual Report FY 2020-21	
Organizational Highlights	Rev. Fr.Deljo Puthoor CMI, Associate Director
&Social Activities	Rev. Fr. Shibu Puthenpurackal CMI, Associate Director
Academics	Dr. Betsy Thomas, Principal, Medical College
	Rev. Fr. Antony Mannummel CMI, Asst. Director
	Dr. Rajee Raghunath, Principal, Nursing College
Medical College Hospital	Rev. Fr. Deljo Puthoor CMI, Associate Director
	Dr. Rajesh Anto, Medical Superintendent
	Mr. Saiju C. Edakkalathur, Chief Operating Officer
Pharmacy, Physiotherapy &	Rev. Fr.Jaison Mundanmany CMI, Associate Director
Diagnostics Services,	
Pastoral Care & Patient Counselling	
Ayurveda & Homoeopathy	Rev. Fr. Shibu Puthenpurackal CMI, Associate Director
Auditor's Report& Budget	Mr. Franco Joseph, Chief Financial Officer
Closing Remarks	Rev. Fr. Julious Arakkal CMI, Director
Any other relevant matters with permis	ssion from the chair
Vote of thanks	Rev. Fr. Shibu Puthenpurackal CMI, Associate Director

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3.4 Amala College of Nursing and Research Centre

3.4.1 Admission of students

Classes for 16th batch B.Sc. Nursing and 9th Batch M.Sc. Nursing were completed in January 2021. Admission procedure to the next batch started. Five candidates joined for PhD in January 2021 & One candidate in June 2021

3.4.2 Academic results

Exam	Year	Percentage of pass	First Class	Distinction
I year B.Sc. Nursing	2018	95.91	37	01
	2019	80	37	03
	2020	Not declared		
II-year B.Sc. Nursing	2018	98	46	03
	2019	89.8	42	02
	2020	Not declared		
III-year B.Sc. Nursing	2018	100	43	03
	2019	98	46	03
	2020	98	44	04
IV year D Co	2018	100	47	03
IV-year B.Sc. Nursing	2019	98	44	03
	2020	100	43	07
I year M.Sc. Nursing	2018	100	05	1
	2019	100	07	01
	2020	89	07	1-
II-year M.Sc. Nursing	2018	100	06	01
	2019	100	06	01
	2020	100	05	03

3.4.3 Publications

- 3.1. Eleven publications by teachers in peer reviewed journals
- 3.2. One publication in other journals

3.4.4 Papers presented

- 4.1. Seven teachers presented papers in international conference
- 4.2. Eight teachers presented paper s in national conference

3.4.5 Posters presented

- 5.1. Five teachers presented posters in international conferences and 4 teachers received prizes
- 5.2. Twenty-five posters were presented by teachers in national conference. Three received prizes

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5.3.Two posters were presented by teachers atstate level conferences

3.4.6 Workshops / Conferences / webinars / traini

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- 6.1. Twenty-seven International training programs were attended by teachers
- 6.2. Teachers attended 63 national level continuing nursing education programs this year
- 6.3. Also, teachers attended 47 state level CNE

3.4.7 Awards and recognitions of students and faculty

- 7.1. Prof. Lakshmi. G was P.G board of studies member till April 2021
- 7.2. Sr. Litha Lizbeth became U.G Board of studies member from May 2021

3.4.8 Workshops / Conferences organized

- 8.1. Class on reflective learning by INSCOL on 28.04.2021
- 8.2. Class on therapeutic communication by ISCOL on 03.06.2021
- Two Objective based education trainings were conducted for teachers on 20.07.2021& 23.07.2021
- 8.4. Six departmental webinars with national & international faculty were conducted
- 8.5. Add on Program on quality for students started on 29.06.2021
- 8.6. Add on program on geriatric care started on 19.07.2021
- 8.7. Add on program on critical care started on 20.09.2021
- 8.8. Consultation visits were given for Baby Memorial College of Nursing and Carmel College of Nursing on 15.02.2021 & 01.03.2021 respectively

3.4.9 Alumni

- 9.1. Alumni registration was done on 09.04.2021
- 9.2. Alumni members from 2005 & 2006 batch took career development and motivation classes for students
- 9.3. One alumnus gave scholarships for three students
- 9.4. Inhouse alumni meeting was conducted on 11.11.2021

3.4.10 Social activities

- 10.1. NSS unit was started in the college
- 10.2. CISCO and one meal by one student programs were started by students during covid period
- 10.3. Blood donation, hair donations etc. were done by students
- 10.4. Two Nurse led geriatric clinics were conducted virtually

3.4.11 Celebrations

Women's Day 08.03.2021, Nurses Day (12.5.2021), PTA meetings (25.08.2021 to 31.08.2021), Graduation Ceremony (30.09.2021) were conducted

3.4.12 Scholarships

Following number of students received scholarship in the year 2020-2021

Scholarship	No. of Students (2020)	
Merit cum means	113	
E grantz	12	
E-grantz by fisheries	01	

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AMALA NAGAR P.O., THRISSUR-680:



(An undertaking of Amala Cancer Hospital Society) Amala Nagar P.O., Thrissur-680 555, Kerala, India.

Management scholarship	10	
Federal Bank Scholarship	02	***************************************
Other Scholarships	08	

3.2.13 Future plans

- 13.1. SSR filing of NAAC on 01.01.2022
- 13.2. Seat enhancement for B.Sc. Nursing
- 13.3. More research / projects collaboration
- 13.4. Students and staff exchange programs at National and International Level
- 13.5. Training for competitive examinations
- 13.6.Starting startups and incubation center
- 13.7.Initiating research for getting patent

4. MEDICAL COLLEGE HOSPITAL

We had an eventful last year as we had to go through the COVID pandemic situation. We were well prepared with all measures and precautions for managing the COVID scenario. Slowly we are getting back to normal from the impacts of COVID.

We are starting a Mobile Mammogram for improving access to screening and to deliver services to women in their neighbourhoods, eliminating transportation barriers.

A new wing for Infectious diseases is started. Ward 18 is considered as the covid ward with a highly equipped ICU with 6 beds and one step down ICU.

Dr. Parvathy started consultation in Paediatric neuro &an Occupational therapist joined the team to help the little ones for their normal development and rehabilitate to maintain the skills needed for daily living and working.

Critical Care Team was formed with the doctors from departments of Anaesthesia, Pulmonary medicine and General Medicine. This team provides around the clock support to Critical Care patients admitted in CICU. This helps to provide timely and effective support of the patients. Clear guidelines have been prepared for admission and discharge of patients from Critical ICU (CICU). This team helped to improve overall survival rate of patients admitted in CICU.

COVID 2nd wave was managed effectively. Trainings and lessons learned helped us to manage the situation without much issue. Till now, we have treated 2400+ patients with peak patient numbers crossing 150. As of today we have only 10 patients, the area is well isolated with physical separations.

Cosmetology Department has launched few products branded as Amala Radiance. These products include Moisturizer, Face wash and Skin Brightening Serum.

To strengthen patient relations, team of patient relations executives were design Operations department. Various awareness programmes have been conducted.

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